Equipment as follows with the reference links

**UDM-PRO - $890.00**

https://www.pbtech.co.nz/product/NETUBI2201/Ubiquiti-UniFi-UDM-PRO-Dream-Machine-PRO

https://store.ui.com/collections/unifi-network-unifi-os-consoles/products/udm-pro

All-in-one, enterprise-grade UniFi OS Console and security gateway designed to host the full UniFi application suite.

LAN ports: (8) GbE RJ45, (1) 10G SFP+

WAN ports: (1) GbE RJ45, (1) 10G SFP+

Threat management and traffic/client identification

This is key hardware for everything we are doing, this will provide internet access secure connection, monitoring,

**Switch PoE - $663.74**

https://store.ui.com/collections/unifi-network-switching/products/usw-16-poe

https://pp.co.nz/product/rack-mountable-hubs-and-switches/ubiquiti-unifi-switch-usw-16-poe-switch-managed-16-x-10-100-1000-8-poe-2-x-gigabit-sfp-desktop-rack-mountable-poe-42-w-/AB06058/

This is needed to provide seamless connectivity between UDM-PRO and switch plus it has (see below) which is perfect to small / medium size network

(8) GbE, PoE+ RJ45 ports

(8) GbE RJ45 ports

(2) 1G SFP ports

42W total PoE availability

**4 x Computers x $1452.75**

https://www.pbtech.co.nz/product/WKAASU5401010/ASUS-Zen-AiO-24-M5401WUAT-WA010R-Business-All-in-O?type=ex-demo

This is compact all in one computer which comes with everything we need to setup call center

-windows

-antivirus

-network

**Printer - $2961.25**

https://www.pbtech.co.nz/product/PTROKI03748/Oki-MC853DN-A3-Printer-23ppm-1200-x-600-dpi-Colour

Any workspace needs a printer / this fast a reliable model. A compact, powerful A3 colour multifunction printer offering excellent print quality and copy functionality, the MC853 is ideal for small workgroups. Easy to use with a customizable interface, it combines low total cost of ownership with the functionality of higher-priced devices.

**Ip Phone x 4 - $107.21**

https://www.pbtech.co.nz/product/IPHYLK4954027/Yealink-SIP-T31P-T31P-IP-Phone-2-VoIP-Accounts-23

Ip phones are great with our POE switch. plus, we can monitor and have secure call connection

**Headset x 4 - $159.85**

https://www.pbtech.co.nz/product/HSTJAB2301/Jabra-Enterprise-2309-820-105-BIZ23000-Duo-NC-Land

These are hands-free units that provide great quality of life

**Cat6 Cable - $249.00**

https://www.pbtech.co.nz/product/CABDNX0999/Dynamix-C-C6-ST-R-GREEN-305M-Cat6-Green-UTP-STRAND

Cable is needed to wire everything plus have great Lan speed connection

**Software -**

<https://www.spiceworks.com/> ; <https://nz.norton.com/> ; [Ubiquiti Account](https://account.ui.com/login) ; [Ubiquiti - Downloads](https://www.ui.com/download-software/)

Antivirus, Spiceworks , Ubiquiti

Something to monitor the incoming calls and to monitor the Help desk, and all the Managing hardware resources managing software resources

**Synology DS420+ With 4X Seagate 8TB NAS HDD Bundle - $2,978.99**

https://www.pbtech.co.nz/product/BDLSYN04202/Synology-DS420-With-4X-Seagate-8TB-NAS-HDD-Bundle

This is very good practice to have and use remote storage for backing up data.

**Internet connection**

$329.27